

## Application Guide New licence or changes

How to apply and document that you meet the requirements for a Nordic Swan Ecolabel licence.

## Introduction

This guide helps you create a new application, or make changes to your licence, and document that you meet the requirements for a Nordic Swan Ecolabel Licence.

- Please read the guide carefully before you start creating the application and document that you meet the requirements.
- Keep the guide as a support when working with your application.
- When Nordic Ecolabelling introduces new features, this guide may be updated. Check that you have the latest version on our websites.


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## The application process

How to apply and document that you meet the requirements for a Nordic Swan Ecolabel licence.

| 1. | 2. |
| :--- | :--- |
| Sign in and <br> change your <br> password. | Create <br> your application <br> request. |

3. 

Document that you meet the requirements.
4.

Submit your application.

1. Sign in and change your password.

| Nordic Ecolabelling |  |
| :---: | :---: |
|  | SIGN IN |
|  | Nordic Ecolabelling Portal |
|  | Username |
|  | Password |
|  | Forgot password? SIGN IN |
|  | Nordic Ecolabelling © <br> Trouble logging in? Please check your username and password. If you need help, please contact the administrator in the country where your account was created. Click here to contact us. |

Please use Microsoft Edge or Google Chrome as web browser.


Please sign in here:
Nordic Ecolabelling Portal

The Portal Terms \& Conditions appear the first time you log in.

1. Sign in and change your password.

## Nordic Ecolabelling <br> Terms \& Conditions

By using the site I accept the following terms and conditions of Nordic Ecolabelling's portal:

- The login credentials are personal and may not be given to another person.
- The login is valid for as long as my company has ongoing applications in the portal or valid ecolabelling licences.
- I understand that I am responsible to ensure the information and the documents I submit in the portal are correct and truthful.
- I am aware that Nordic Ecolabelling may change my password to avoid misuse, and that I will be informed of this immediately.
- Nordic Ecolabelling may withdraw my login credentials if I or my company in any way breach these rules or in some other way misuse the portal in a manner that goes against its purpose.


## Please note!

Never use Google translate.

## You need to accept the Terms \& Conditions to proceed.

1. Sign in and change your password.


Once you have signed in, you will see this view. Here you can find all the ongoing applications in your company.

You will also find information about all the licences, licenced products, contacts and brands registered in your company account.

The terms and conditions and links to the Nordic Swan Ecolabel website and all national websites can also be found here.

## The application process

How to apply and document that you meet the requirements for a Nordic Swan Ecolabel licence.

## 1.

Sign in and change your password.

## 2. <br> Create your application request.

## 3.

Document that you meet the requirements.
4.

Submit your application.
2. Create your application request.


Please click Application and Add Application to create your application request.
2. Create your application request.


Please, ensure that you give your application a suitable name for your own company.

Click the arrows in the Application Type drop-down list and select:

1. New to start an application.
2. Extension to add a product to a licence.
3. Change to make changes to a licence.
4. Create your application request.


If you want to create a change application request, select Extension or Change in the Application Type list.

Select the licence you would like to change from the drop-down list.

Please, use Applicant's description to describe what extensions, or other changes, you intend to do in your licence. Also specify if there is any information we need to add to the invoice for your company.
Then select contact persons in your company.
2. Create your application request.


When you select New in the Application Type list, a set of new lists turns up with choices to make.

Start by selecting which Certifying Country you suggest will handle your application.
2. Create your application request.


Select Nordic Swan Ecolabel from the Ecolabel Type dropdown list.

Select Goods from the Category drop-down list.

Then select Criteria Group, for example, 031 Furniture and fitments.
2. Create your application request.


Please, use Applicant's description to describe your application.

Enter the name of the production site.

Also specify if there is any information we need to add to the invoice for your company.
2. Create your application request.


Estimated Annual Turnover for Goods/Services/products or AUM for Investment funds included in the Application

Please, select a Primary Application Contact who is assigned responsibility for this specific application.

Then select a Primary Licence Contact. It could be the same individual or someone else who is responsible for all the licences on your company's portal account.

If a contact in your company is missing from the list, please select Contacts in the top menu and then select Add contacts.
2. Create your application request.

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| APPLICATİNs |  |  |  |
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Please, select a Marketing
Contact, who is responsible for your use of the Nordic Swan Ecolabel when you have received a license.

Then select a Finance Contact, responsible for reporting the annual turnover of the products included in your licences.

## 2. Create your application request.

Contact Persons in your Company


Al times (uTC+01.00) Bussels, Copenhagen. Marid. Paris suless othemise noted

Please, select the currency for your invoice in the Currency field.

State the company's estimated annual turnover for the products included in your application without using periods, spaces or commas.

Estimate the annual turnover for each selected national market in the Nordics. And for all markets outside the Nordics where the products will be sold.

## 2. Create your application request.

Name Type Application Product Status Licence Nr. Criteria Group \& Generation Trade Name (SE) Trade Name (NO) Trade Name ( $\mathbf{( N K}$ ) Trade Name (FI) Trade Name (IS) Trade Name (OtN) Valid From Valid To No records are available in this view

Contact Persons in your Company


Estimated Annual Turnover for Goods/Services/products or AUM for Investment funds included in the Application
Currency *
EUR
Estimated Annual Tummover or AUM Licence (SE)
3500000
Estimated Annual Tumovere or AUM Licence (NO)
250000

${ }^{\text {Estimatee }}$
Estimated Annal Tumover or AuM Licence (Outside the Nortics)

Please, read the Regulations carefully.

Then tick the boxes to confirm that your company accepts and complies with them.

The Sign \& create application button becomes dark green and activated when both boxes are ticked.

Click Sign \& create application to continue.
2. Create your application request.


The application request is now created and provided with an Application ID number and an Application status.

The application is sent to Nordic Ecolabelling and the application fee will be invoiced.

Click Continue application to proceed.

Please note!
The number separator must be a decimal point. Don't use decimal comma.

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|  |  |


4.

Submit your application.
3. Document that you meet the requirements.


The Application information section shows the progress status and other information about your application request. Click Add product if your are working on a new licence.
3. Document that you meet the requirements.


Click Add New Product or Copy Existing Product to add more products to a licence.
3. Document that you meet the requirements.


If you want to make changes, Click Select Products
to implement the changes.
3. Document that you meet the requirements.


Please, use Copy existing products if you prefer to base your documentation on previously given response to the requirements. Adjust your response on each copy instead of starting all over again.
Click OK to continue.
3. Document that you meet the requirements.


The Navigate content section gives you an overview when responding to the requirements.

When you start documenting how you meet the requirements, a status icon appears in the navigation bar.

By clicking on a heading in the navigation bar, you will come to that section. You can also scroll through the text in all the sections.

By clicking on the arrows you can show and hide sections.
3. Document that you meet the requirements.

3. Document that you meet the requirements.


Document that you meet the requirements by answering the questions in each section. When a document is requested, click Add document reference(s) and connect relevant files from your Document Library to the section, or upload and connect a new file.

When you are done, click the drop-down list next to the heading and change the status description from In progress by applicant to Ready for evaluation.

Proceed to the next section.
3. Document that you meet the requirements.


Fill in a generic Trade Name, or an internal name, for the product.

Select a product category from the Type drop-down list.

Select one or more end markets for your product from the End Market(s) drop-down list.

State the brand name of the product and the name of the company that is the brand owner.
3. Document that you meet the requirements.


Select the countries in which the product is sold and fill in the trade name of the product for each country.
3. Document that you meet the requirements.


## Add all Global Trade Item Numbers or GTIN for the product.

This unique identity number is used by Nordic Ecolabelling to highlight products with a Nordic Swan Ecolabel licence on e-commerce websites and our own websites.
3. Document that you meet the requirements.


Click on LOCKUP to select items from manufacturers in your supply chain.
3. Document that you meet the requirements.


Check the box to select the items you use in the product.

If you can't find a proper item, please do the following:

- Ask the manufacturer in your supply chain to declare the item for you.
- Provide them with your company name and your Application ID Number.

3. Document that you meet the requirements.


The items you have selected are shown in your application.
3. Document that you meet the requirements.


If you are applying for a license for more than one product, and they are similar, you can save time by first documenting how you meet the requirements for one product. Then click the copy icon to create a copy with all your documentation included.

Then click the pen icon to open each copy and change the name of the product and other things that differ between the products.
3. Document that you meet the requirements.


When you open a copy to make the changes, you first need to change the status description, in the section you want to change, from Ready for evaluation to In progress by applicant.

Then make the changes and finish by changing the status description for the section to Ready for evaluation.
When you are done with all your documentation and have changed the status in all sections to Ready for Evaluation, please click Save \& Close.

## The application process

How to apply and document that you meet the requirements for a Nordic Swan Ecolabel licence.

4. Submit your application.


Please change the status of each product from In progress by applicant to Ready for evaluation.

Click Submit for evaluation to notify Nordic Ecolabelling that your application is ready for an Evaluator to work with.


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Nordisk Miljömärkning / Nordic Ecolabelling
Box 38114
SE-100 64 Stockholm
Phone: +46 (0)8 55552400
E-mail: info@nordicecolabelling.org
Website: www.nordic-swan-ecolabel.org

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