

# Application Guide New licence or changes

How to apply and document that you meet the requirements for a Nordic Swan Ecolabel licence.

## Introduction

This guide helps you create a new application, or make changes to your licence, and document that you meet the requirements for a Nordic Swan Ecolabel Licence.

- Please read the guide carefully before you start creating the application and document that you meet the requirements.
- Keep the guide besides the criteria document as a support when working with your application.
- When Nordic Ecolabelling introduces new features, this guide may be updated. Check that you have the latest version on our websites.

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### The application process

How to apply and document that you meet the requirements for a Nordic Swan Ecolabel licence.

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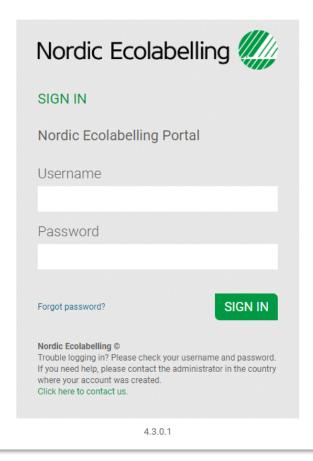
Sign in and change your password.

Create your application request.

Document that you meet the requirements.

4. Submit your application.

### 1. Sign in and change your password.



Please use Microsoft Edge or Google Chrome as web browser.





Please sign in here:
Nordic Ecolabelling Portal

The Portal Terms & Conditions appear the first time you log in.

#### 1. Sign in and change your password.



By using the site I accept the following terms and conditions of Nordic Ecolabelling's portal:

- The login credentials are personal and may not be given to another person.
- The login is valid for as long as my company has ongoing applications in the portal or valid ecolabelling licences.
- · I understand that I am responsible to ensure the information and the documents I submit in the portal are correct and truthful.
- · I am aware that Nordic Ecolabelling may change my password to avoid misuse, and that I will be informed of this immediately.
- Nordic Ecolabelling may withdraw my login credentials if I or my company in any way breach these rules or in some other way
  misuse the portal in a manner that goes against its purpose.

ACCEPT

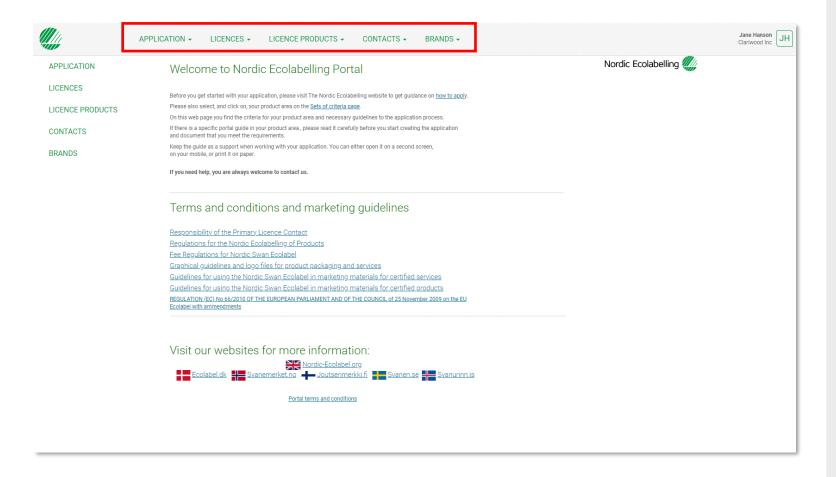
REJECT

Please note!

Never use Google translate.

You need to accept the Terms & Conditions to proceed.

#### 1. Sign in and change your password.



Once you have signed in, you will see this view.

Here you can find all the ongoing applications for your company.

You will also find information about all the licences, licenced products, contacts and brands registered in your company account.

The terms and conditions and links to the Nordic Ecolabelling international website and all our national websites can also be found here.

### The application process

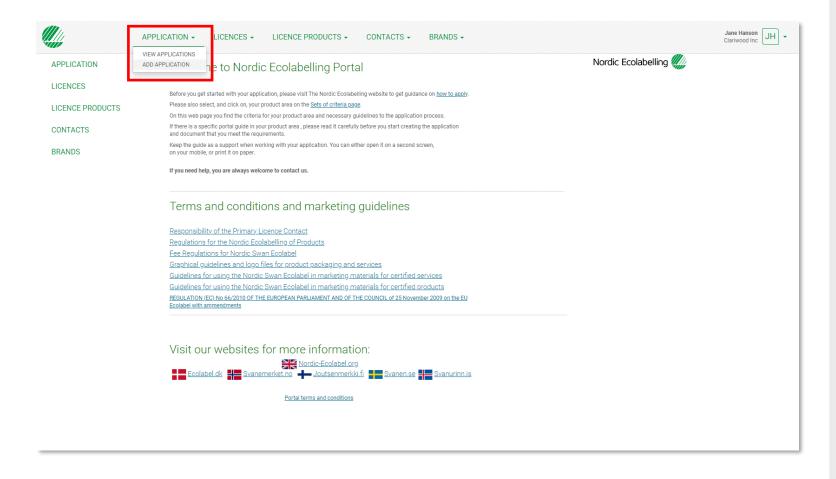
How to apply and document that you meet the requirements for a Nordic Swan Ecolabel licence.

Sign in and change your password.

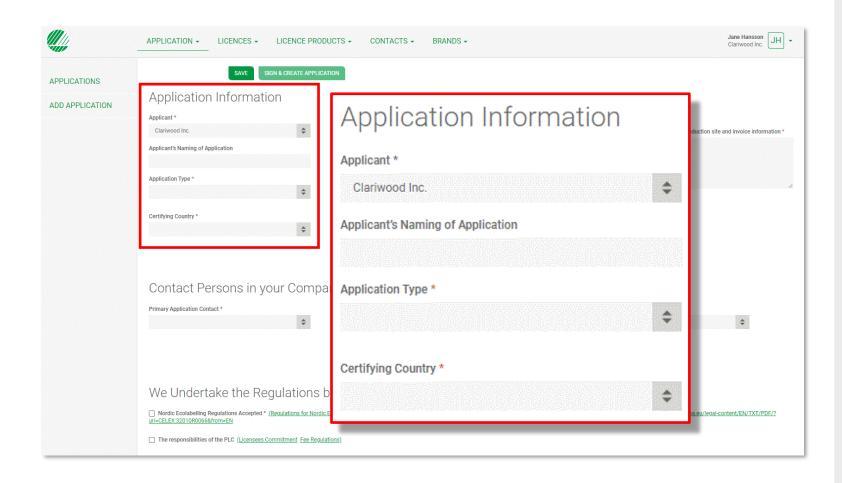
Create your application request.

3. Document that you meet the requirements.

4. Submit your application.



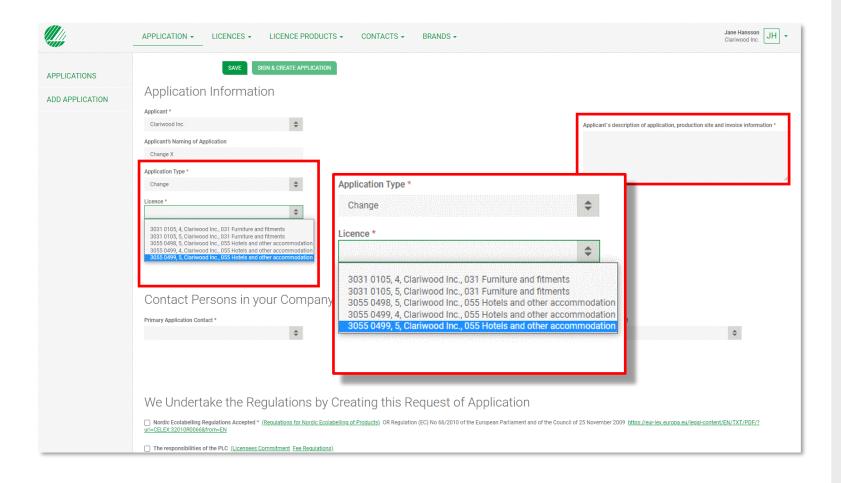
Please click **Application** and **Add Application** to create your application request.



Please, ensure that you give your application a suitable name for your own company.

Click the arrows in the **Application Type** drop-down list and select:

- 1. New to start an application.
- **2. Extension** to add a business area, for example a conference activity, to a licence.
- **3. Change** to make changes to a licence.

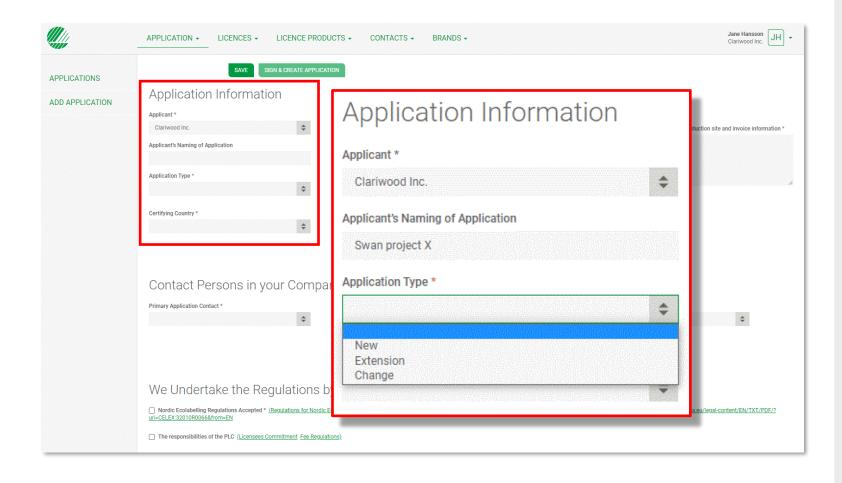


If you want to make changes in in a licence, select **Extension** or **Change** in the **Application Type** list.

Select the licence for your application request.

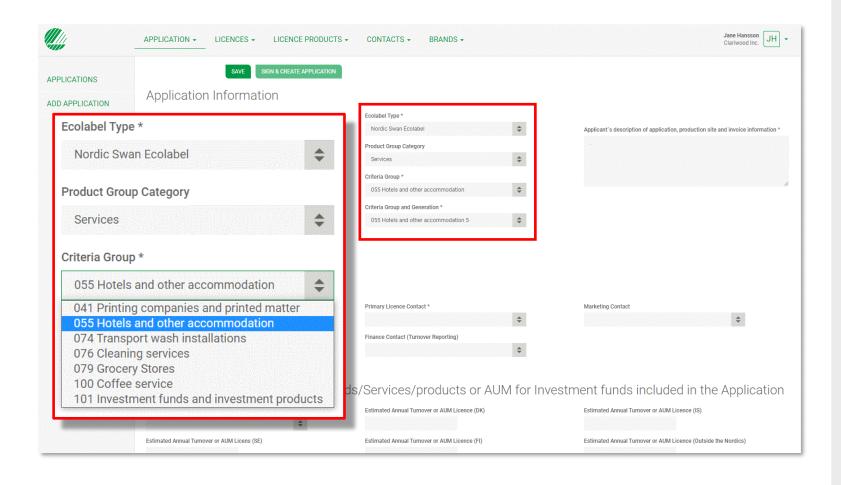
Please use **Applicant's description** to describe what extensions, or other changes, you would like to do in your licence. Also specify if there is any information we need to add to the invoice for your company.

Then select contact persons in your company.



When you select **New** in the **Application Type** list, a set of new lists turns up with choices to make.

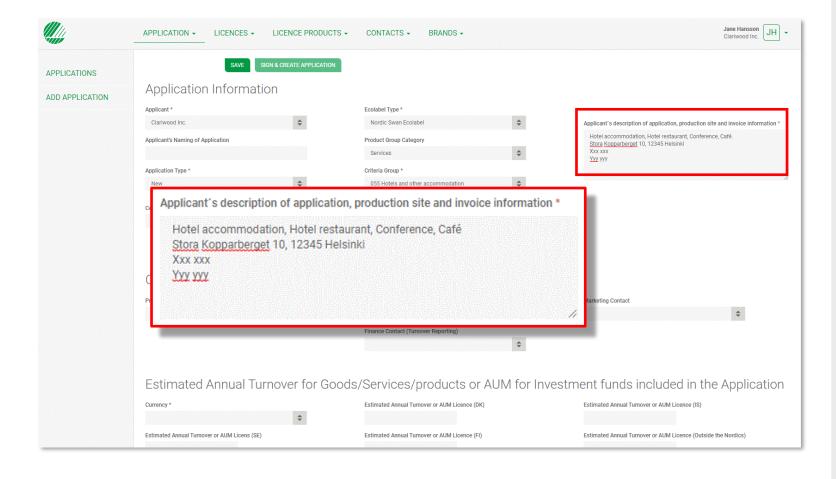
Start by selecting which **Certifying Country** you suggest will handle your application.



Select **Nordic Swan Ecolabel** in the **Ecolabel Type** drop-down list.

Select **Services** in the **Category** drop-down list.

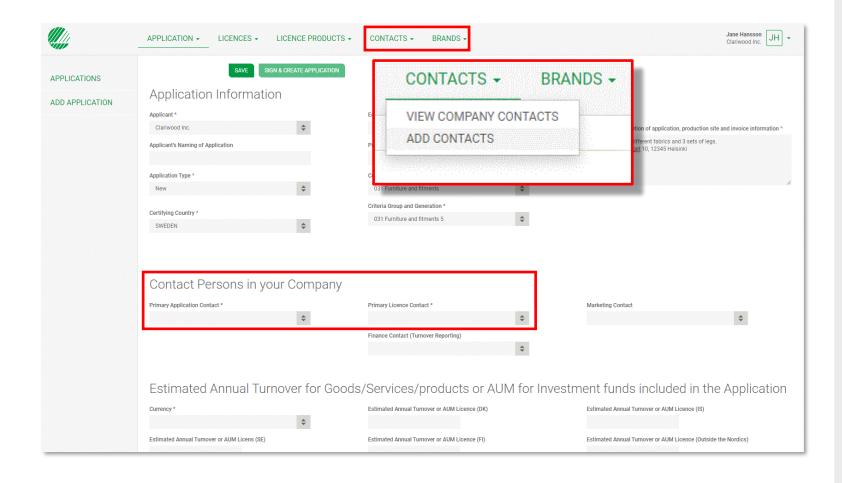
Then select **Criteria Group**, for example, 055 Hotels and other accommodations.



Please, use **Applicant's description** to describe the business areas you include in your application, e.g. a conference facility and a hotel restaurant.

Provide names if any of them have their own specific name.

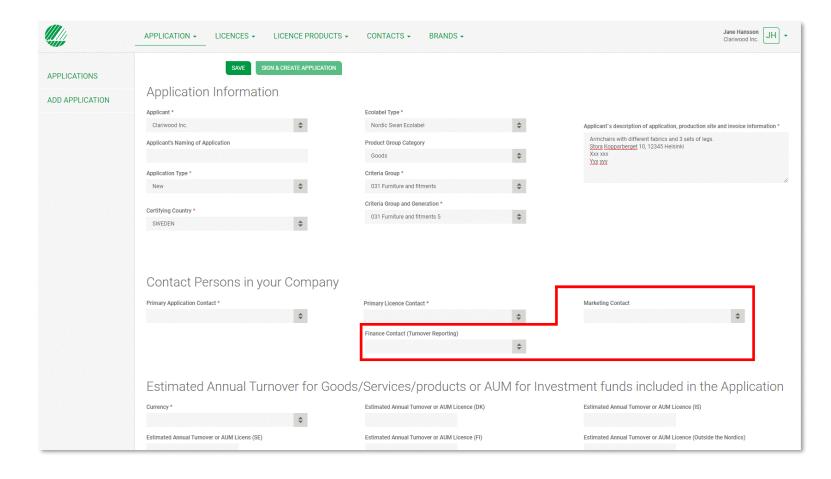
Also specify if there is any information we need to add to the invoice for your company.



Please, select a **Primary Application Contact** who is assigned responsibility for this specific application.

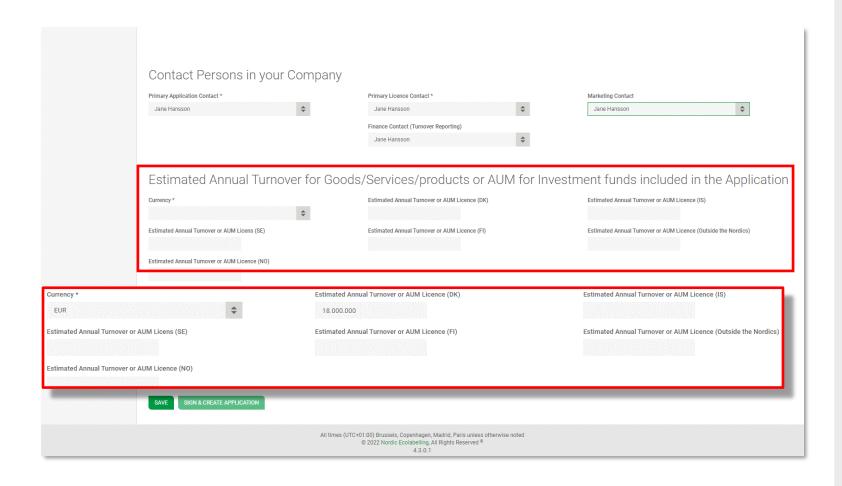
Then select a **Primary Licence Contact**. It could be the same individual or someone else who is responsible for all the licences on your company's portal account.

If a contact in your company is missing from the list, please select **Contacts** in the top menu and then select **Add contacts**.



Please, select a **Marketing Contact**, who is responsible for your use of the Nordic Swan
Ecolabel when you have received a license.

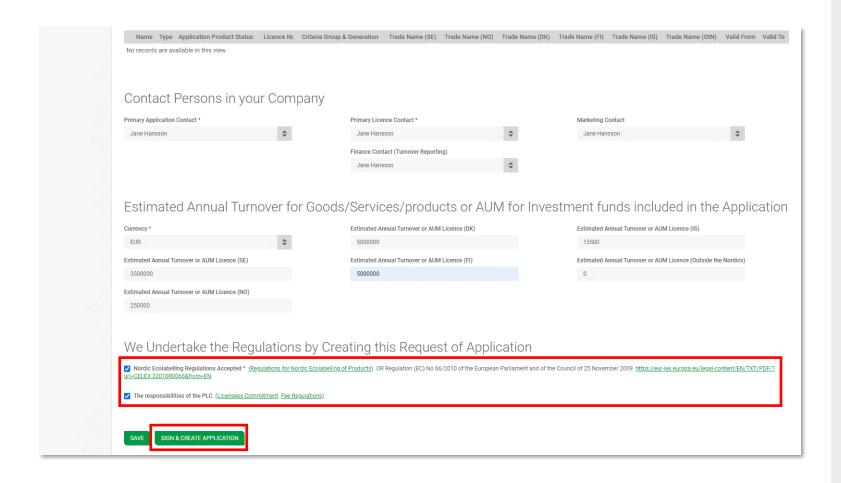
Then select a **Finance Contact**, responsible for reporting the annual turnover of the products included in your licences.



Please, select the currency for your invoice in the **Currency** field.

State the business's estimated annual turnover.

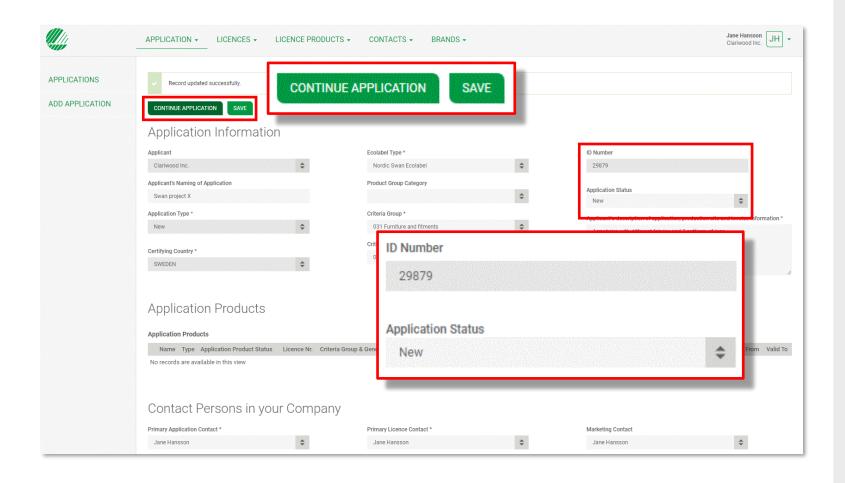
Please do not use periods, spaces or commas in this section.



Please, read the **Regulations** carefully. Then tick the boxes to confirm that your company accepts and complies with them.

The **Sign & create application** button becomes dark green and activated when both boxes are ticked.

Click **Sign & create application** to continue.



The application request is now created and provided with an **Application ID number** and an **Application status**.

The application is sent to Nordic Ecolabelling and the application fee will be invoiced.

Click **Continue application** to proceed.

Please note!

The number separator must be a decimal point. Don't use decimal comma.

### The application process

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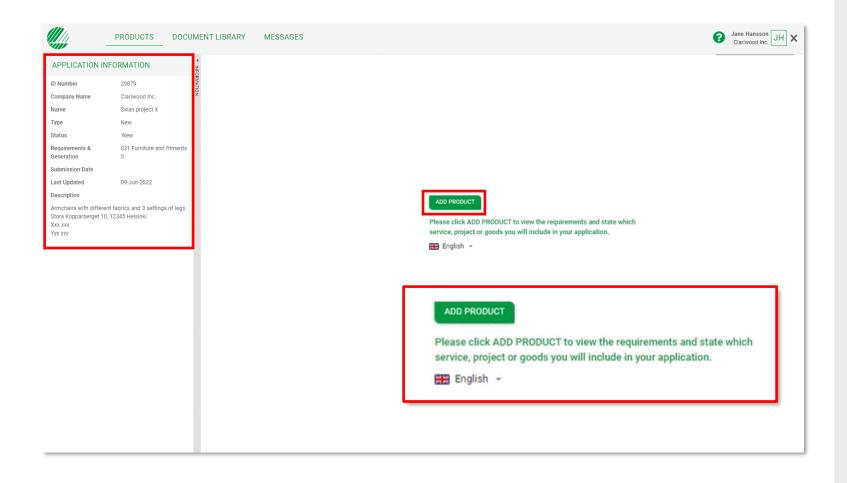
Sign in and change your password.

Create your application request.

Document that you meet the requirements.

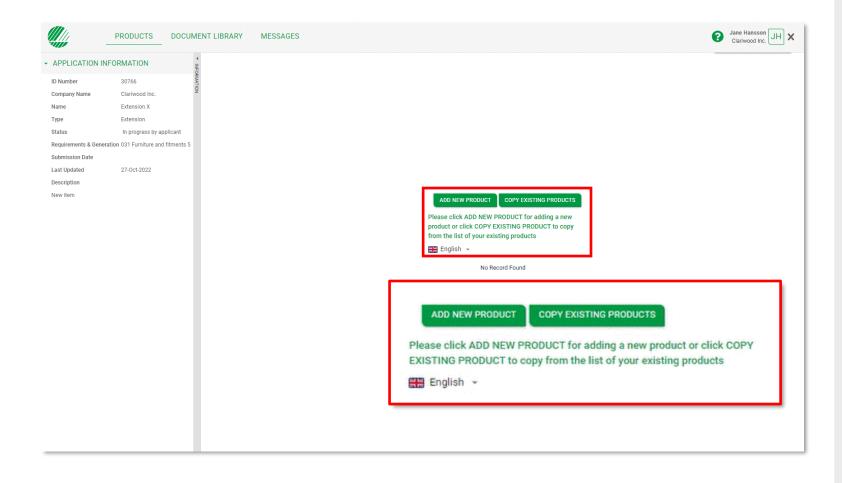
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4. Submit your application.

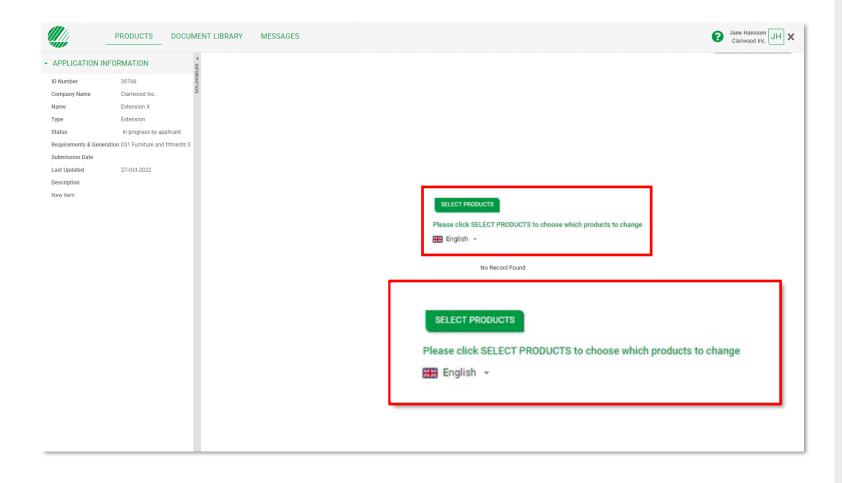


The **Application information** section shows the progress status and other information about your application request.

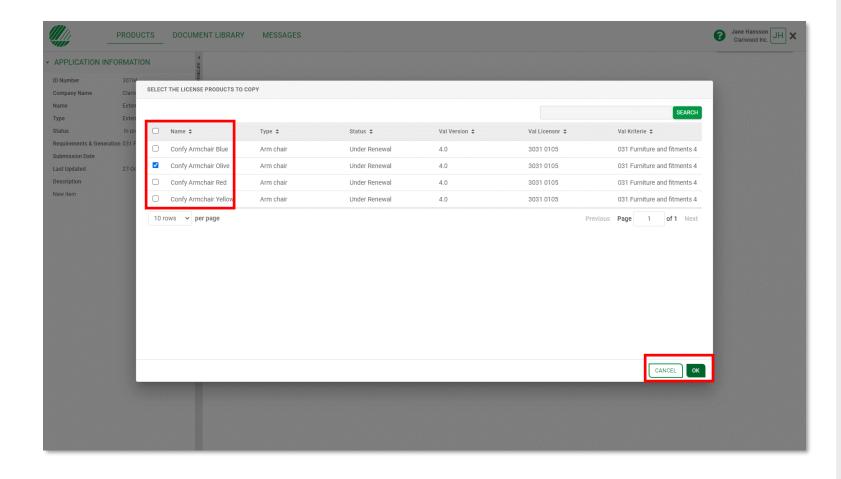
Click **Add product** if your are working on a new licence.



Click **Add New Product** or **Copy Existing Product** to add more businesses to a licence.

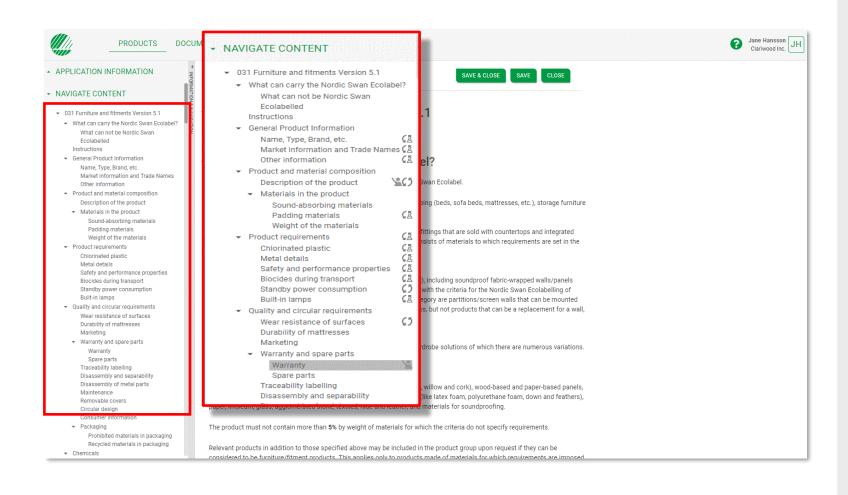


If you want to make changes, Click **Select Products** to implement the changes.



Please, use Copy existing products if you prefer to base your documentation on previously given response to the requirements. Adjust your response on each copy instead of starting all over again.

Click **OK** to continue.

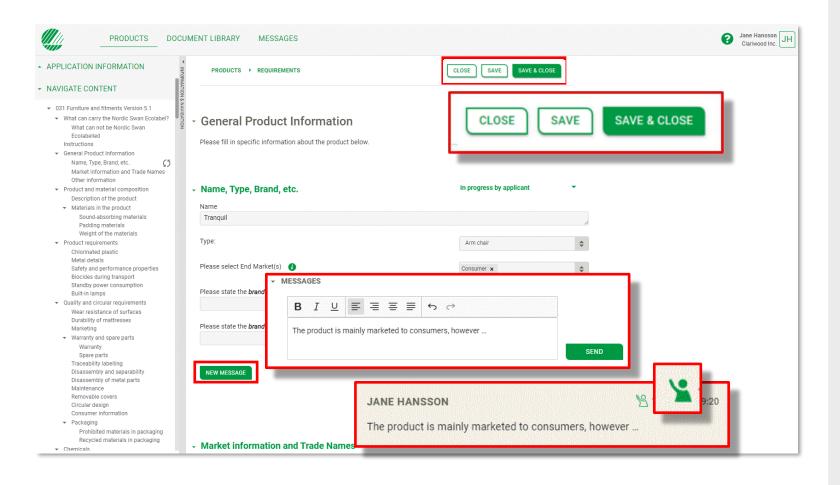


The **Navigate content** section gives you an overview when responding to the requirements.

When you start documenting how you meet the requirements, a status icon appears in the navigation bar.

By clicking on a heading in the navigation bar, you will come to that section. You can also scroll through the text in all the sections.

By clicking on the arrows you can show and hide sections.

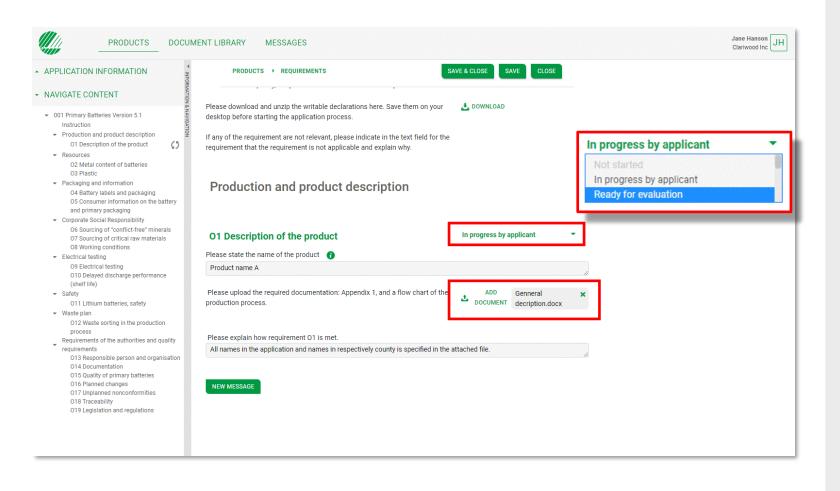


Please, remember to use **Save**.

Only use the **Close** button if you don't want to save any changes.

Use **Save & close** to get back to the product overview.

Click **New Message** to write a message or note next to the section. If you write a question, click on the symbol with a raised hand so that it turns green for help. If you do not receive an answer quickly enough, you are always welcome to contact us.

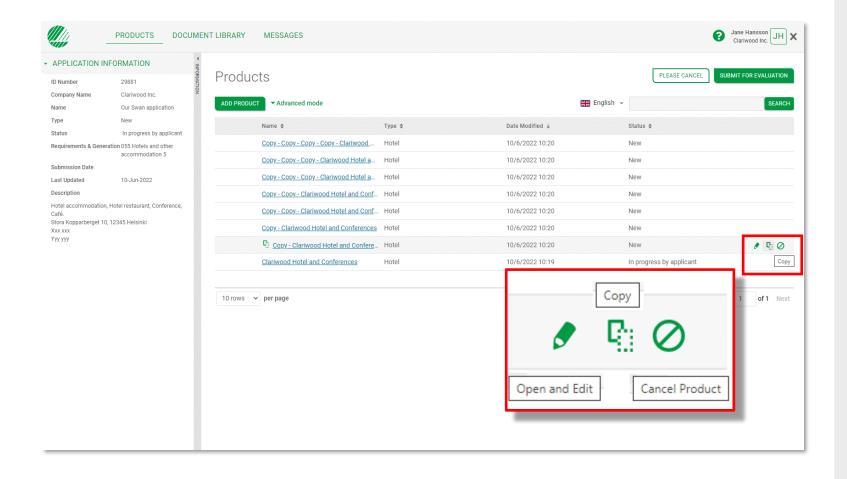


Document that you meet the requirements by answering the questions in each section.

When a document is requested, click **Add document reference(s)** and connect relevant files from your **Document Library** to the section, or upload and connect a new file.

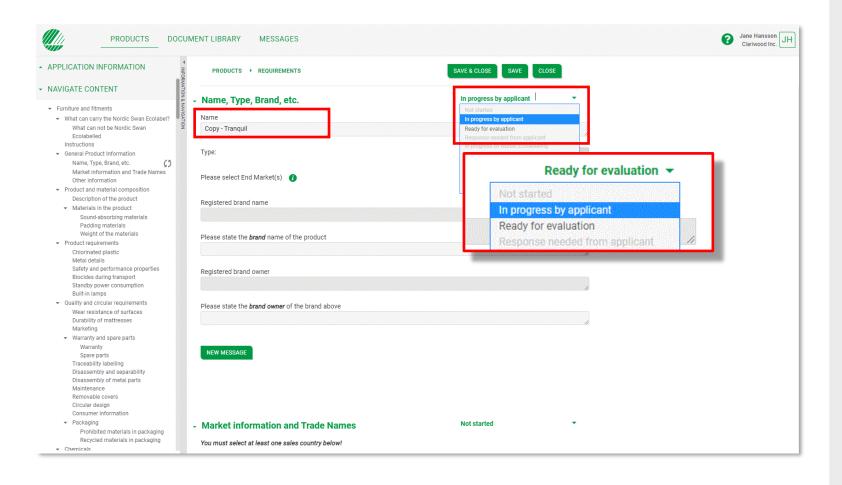
When you are done, click the drop-down list next to the heading and change the status description from In progress by applicant to Ready for evaluation.

Proceed to the next section.



If you are applying for a license for more than one business, and they are similar, you can save time by first documenting how you meet the requirements for one business. Then click on the copy icon to create a copy with all your documentation included.

Then click on the pen symbol to open each copy and change the name of the business and other things that differ between the businesses.



When you open a copy to make the changes, you first need to change the status description, in the section you want to change, from Ready for evaluation to In progress by applicant.

Then make the changes and finish by changing the status description for the section to **Ready for evaluation.** 

When you are done with all your documentation and have changed the status in all sections to Ready for Evaluation, please click Save & Close.

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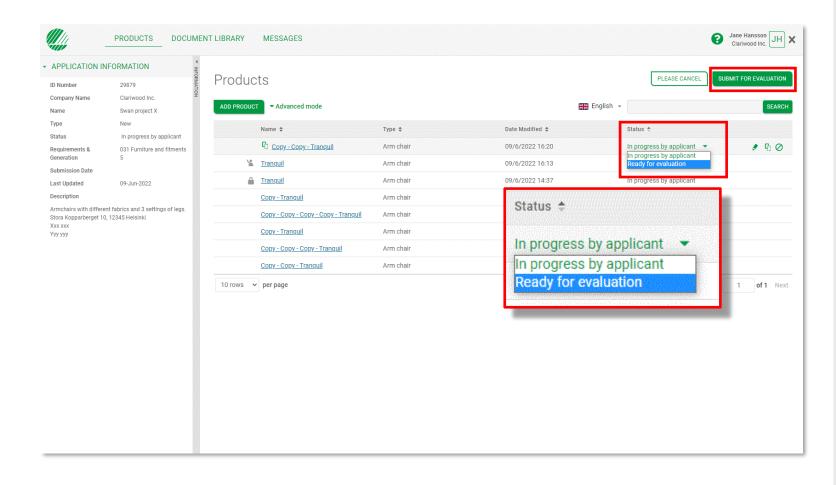
Sign in and change your password.

Create your application request.

Document that you meet the requirements.

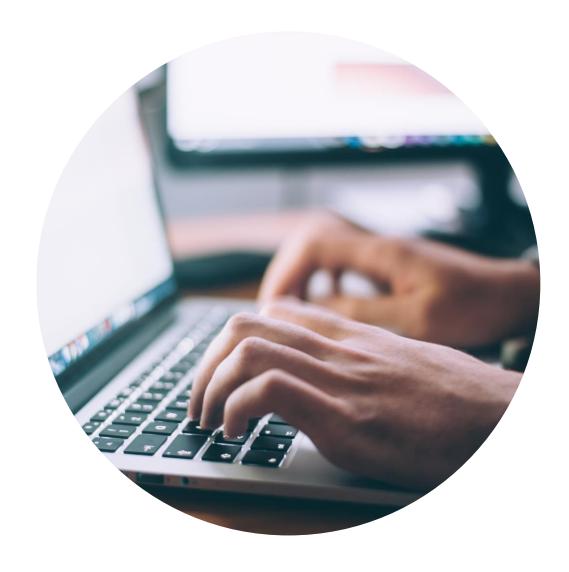
Submit your application.

#### 4. Submit your application.



Please, change the status of each business from In progress by applicant to Ready for evaluation.

Click **Submit for evaluation** to notify Nordic Ecolabelling that your application is ready for an evaluator to work with.



#### **Published by**

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